

Our employees are special, I don't feel like that is an overstatement in the least. Take Josh Eads for an example. Josh likes to stay busy, all day long he will take load after load all without complaint. Josh stays out of any drama almost to the extreme. When one of our other stores are in a bind for a delivery specialist, Josh without hesitation, is on his way.

Recently while dropping a load, Josh had an altercation with a resident who bit him. Yeah, it was a dog bite that needed medical attention. Josh had to put a pause on his otherwise busy day to attend to his personal needs.

The wound was cared for by a medical professional and instead of calling it a day, Josh went straight back to work to catch up on his deliveries. Why? Because he knows our customers need his expertise and material to keep the job going.

This kind of thing happens everyday at our Bender Lumber stores. Our "Committment" to making every customers experience special, is second to none.

Our Core Values state that <u>"We have people who will do whatever it takes."</u> Josh is one of many who live this value out each day. That's why we are happy to make Josh Eades our newest **Extra Miler**.

SAFETY RESPECT COMMITMENT INTEGRITY SERVICE PRIDE INNOVATION

